How to Win Friends and Influence People With release notes



KDE user & fan since 2009

KDE Promo contributor since last year

Working on long-term Promo strategy and positioning the KDE brand

Technical Writer at Reversing Labs in Zagreb, Croatia

Developing documentation for security software

We're hiring:) - AMA after the talk



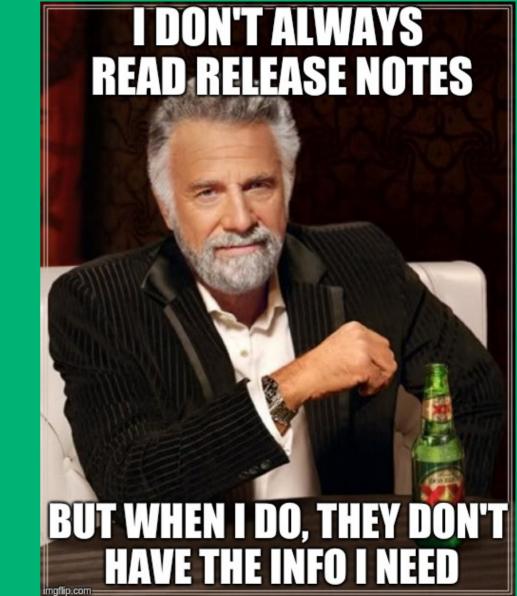
Release Notes

New features

Resolved issues

Known issues and workarounds

Additional info (how to install/upgrade, links to documentation...)







WHAT'S NEW

- Updated third-party libraries
- Many changes under the hood
- Fixed bugs 🐛
- Added more bugs to fix later

Dear devs, please don't skip writing changelogs

by ABHIMANYU GHOSHAL — in DESIGN & DEV

Request: Better release notes #337

① Closed

Kyslik opened this issue Dec 12, 2017 · 4 comments

Generate better release notes / change log #3743



bitpshr opened this issue Mar 9, 2018 · 1 comment

Make sure they're readable

Formatting, organization, length Adapted to the publishing medium Accessibility considerations
Summary / TL;DR on top

Make them reliable

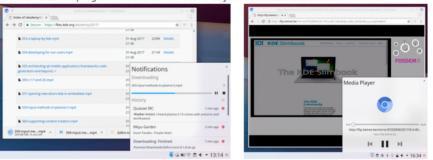
- **Technically correct**
- **Get the facts straight**
- Help and workarounds for known issues
- Links to documentation and other resources

Be clear

- What's the focus of the release?
- Compatibility changes & security issues
- New default values, if any
- Plain language not everyone is technical or an English speaker
- Benefits for the user

Plasma Browser Integration

Plasma Browser Integration is a suite of new features which make Firefox, Chrome and Chromium-based browsers work with your desktop. Downloads are now displayed in the Plasma notification popup just as when transferring files with Dolphin. The Media Controls Plasmoid can mute and skip videos and music playing from within the browser. You can send a link to your phone with KDE Connect. Browser tabs can be opened directly using KRunner via the Alt-Space keyboard shortcut. To enable Plasma Browser Integration, add the relevant plugin from the addon store of your favourite browser.



Plasma Browser Integration for Downloads and Media Controls

System Settings Redesigns

Our settings pages are being redesigned. The KDE Visual Design Group has reviewed many of the tools in System Settings and we are now implementing those redesigns. KDE's Kirigami framework gives the pages a slick new look. We started off with the theming tools, comprising the icons, desktop themes, and cursor themes pages. The splash screen page can now download new splashscreens from the KDE Store. The fonts page can now display previews for the sub-pixel anti-aliasing settings.







Redesigned System Settings Pages

Invite users to interact

- CTA (Call to Action)
- **Download and try it out**
- Links to social media for sharing
- Invite them to contribute or report bugs



Fedora

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▼ Fedora Release Notes

▼ Welcome to Fedora

Overview

Hardware Overview

▶ System Administrators

Feedback

▶ Desktop Users

Developers

Revision History

- ▶ Installation Guide
- ▶ System Administration Guide

Feedback

Thank you for taking the time to provide your comments, suggestions, and bug reports to the Fedora community; this helps improve the state of Fedora, Linux, and free software worldwide.

Providing Feedback on Fedora Software

To provide feedback on Fedora software or other system elements, please refer to Bugs And Feature Requests. A list of commonly reported bugs and known issues for this release is available from Common F26 Bugs on the wiki.

Providing Feedback on Release Notes

If you feel these release notes could be improved in any way, you can provide your feedback directly to the beat writers.

There are several ways to provide feedback, in order of preference:

- If you have a Fedora account, edit content directly at Docs-Beats page on the wiki.
- Fill out a bug request using http://pagure.io/ This link is ONLY for feedback on the release notes themselves. Refer to the admonition above for details.
- F-mail the Release-Note mailing list at relnotes@fedoraproject org.

Show gratitude

- List names of people who worked on the release (if they're OK with it)
- Thank testers and bug reporters
- Let the person who wrote the release notes sign their name make it human!

New Features

 Mouse settings now fully support using libinput as the backend (KDE bug 350688, Implemented in KDE Plasma 5.13, authored by Roman Gilg):



Keep in mind that this user interface is rough and will be substantially refined before Plasma 5.13 is released!

 Hidden files on Windows partitions are now properly marked as hidden (and are no longer visible by default) when viewed in Dolphin (KDE bug 171537, implemented in KDE Frameworks 5.45, authored by Roman Inflianskas)

Benefits for you

- **Project progress tracking**
- Searchable solutions to known issues right on your website (bonus SEO points!)
- **Track engagement**
- If you include images a historical photo album of your product's development



Invite contributors

Great opportunity for non-devs to join your project

Prepare guidelines for contributing to make it easier

Join the KDE Community goal – Streamlined Onboarding of New Contributors

Writing Notes: step by step process

- Gather the notes (2 weeks ahead of release)
 - Find note nominees from Bugzilla's relnote-firefox:? flag, and from the Firefox Trello board for the release.
 - · Put into a Google doc draft.
 - Release Management & Marketing work on making sure the notes are accurate and have a verifiable source
 - Checking with developerss and managers as necessary to clarify
 - · Ask developerss, managers, SUMO, or MDN editors to write posts and articles on mozilla.org sites so we can link to them from the notes
- Release Management emails out the draft for feedback (approximately 1 week ahead of release)
- Second editing phase
- Release Management puts the edited notes into the Nucleus back end. Each note should have a bug number associated in Nucleus, if possible
- Add a note for developer pointing to the MDN page for developers for the release:
 - Developer Changes affecting developers
- · Add a note for security fixes pointing to our security advisories, this link is provided by the Security team:
- Release Management sends out the links to staging to the communications team
- · Final edit phase

Relevant information from the bug should be added as an item in the Nucleus database of for a specific release. Look for the "fixed" or "verified" flag in Bugzilla to make sure the issue is fixed for the first time in that release.

Dot-Release Notes

There are a few specifics to notes for a dot-release.

Example: 60.0.1 release notes ₪

- Notes do have the bug number indicated (and linked to) between parenthesis at the end, ex: WebVR has been disabled by default on macOS (Bug 1459362 🐞)
- Put a link to the reference release notes for the major version with this sentence, ex: Reference link to 60.0 release notes &
- In Nucleus make the note pointing to the reference mailing list as "release-specific" and don't associate any tag to it

"Great things are done by a series of small things brought together."

--- Vincent van Gogh

Thank you!